

Media Player Recommendations

Some computers may have difficulties playing the supplied C2C videos used in our learning programs. Below are some simple software recommendations for alternate programs that should play the supplied videos.

Suggested Program

VLC Player

[Download](#)

22MB

- Download any of the software choices above

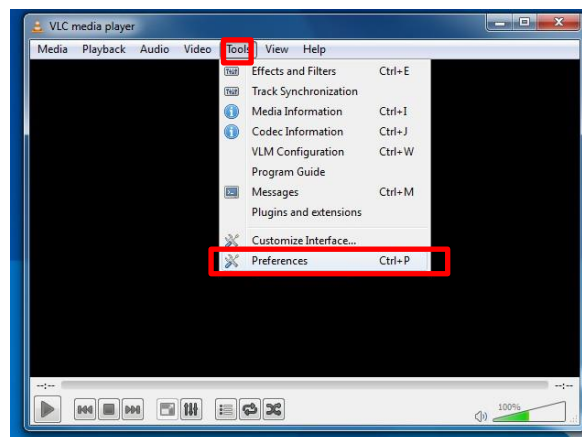
Follow the installation wizards to install the software on your computer

NB: You may need Administrators permissions to install this software, contact your IT unit and discuss this with them further

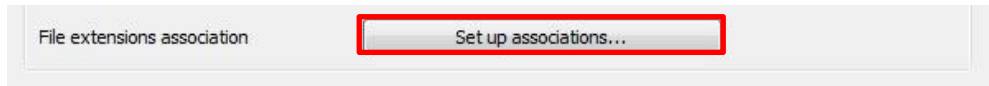
Set to default

VLC Player Specific

- When you have installed VLC player, open the icon on your desktop or start menu to run the software.
- You have to manually set this as your default program, this is important when opening the videos with your internet explorer browser (*NB: You may need administration access to perform this action, if so, discuss this with your departments IT unit*).
- Select the **Tools** menu > open **Preferences**.



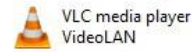
- Under the File extension association label, click the **Set up associations...** button.



- Click the **Select All** checkbox, and click **Save**.

Set associations for a program

Select the extensions you want this program to open by default, and then click



- Once this is set, close and reopen your web browser and navigate to a resource video. The video should successfully launch VLC player and play.